Never a Bother: The California Department of Public Health's Inaugural Statewide Youth Suicide **Prevention Campaign**

February 2025









Please Take Care of Yourself

Suicide is a very delicate topic.

Emotions may rise to the surface.

Many of us are loss survivors, attempt survivors, and people with lived experience.

Please make taking care of yourself a priority, during and after the presentation.

If you or someone you know needs support,

Call or text 988 to reach the Suicide and Crisis Lifeline

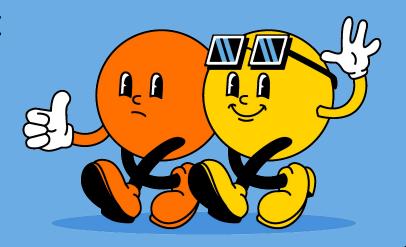




- Instagram: @NeveraBother
- TikTok: @NeveraBother
- Facebook: Never a Bother
- Youtube: @NeveraBotherCampaign
- Spotify: Never a Bother playlist







Agenda



- Background and Overview
- Campaign Goals
- Research and Strategy
- Campaign Concept
- Launch, Outreach, and Engagement
- Youth Co-Creation Highlights
- Influencer Partnership
- Campaign Impact
- Q&A

Why **you're** here:

Listen-Learn-Apply-Better

*Please note we will be recording and it will be made available afterwards at <u>neverabother.org/get-involved</u> for ease of sharing.



Campaign Team Today

Camellia Mortezazadeh, MPH Director, Strategy and Insights, Civilian Agency



Pete Levine
Vice President, Client
Services, Civilian Agency



Varinda Gupta
Senior Account
Executive, Civilian
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Shailen Dawkins
Campaign Youth
Advisory Board
Member



Darcy Pickens, MPH
Program Coordinator,
Office of Suicide
Prevention, CDPH

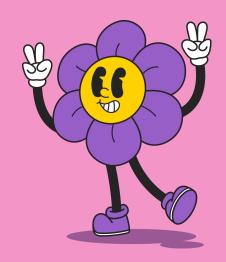


Dr. Sohil Sud
Director, CYBHI,
California Health and
Human Services
Agency





Background and Overview



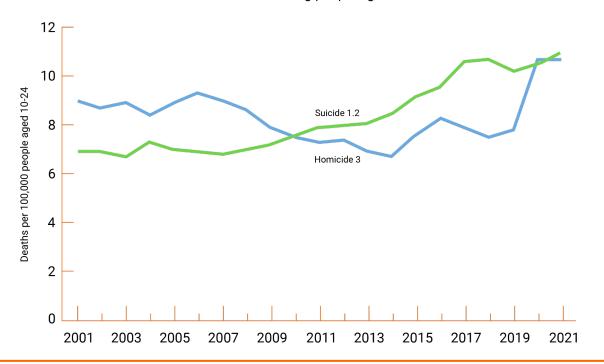


National Youth Suicide **Trends**

Nevera gother

- Suicide, a self-directed form of violence, is a leading cause of premature death and is a major contributer of years of life lost for young people.
- According to the CDC, the suicide rate among people aged 10-24 increased 47% from 2007 through 2021.

Suicide and homicide deaths rates among people aged 10-24: United States. 2001-2021

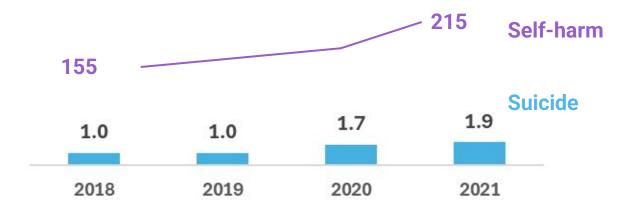


Trends in California



- Suicide was the second leading cause of death among youth and young adults (10-24 years old), accounting for 19.8% of all deaths in this age range.
- Youth and young adults visited the emergency department for self-harm injuries more than any other age group.

California 10-14 Year Olds, Suicide and Self-Harm Rates Per 100,000



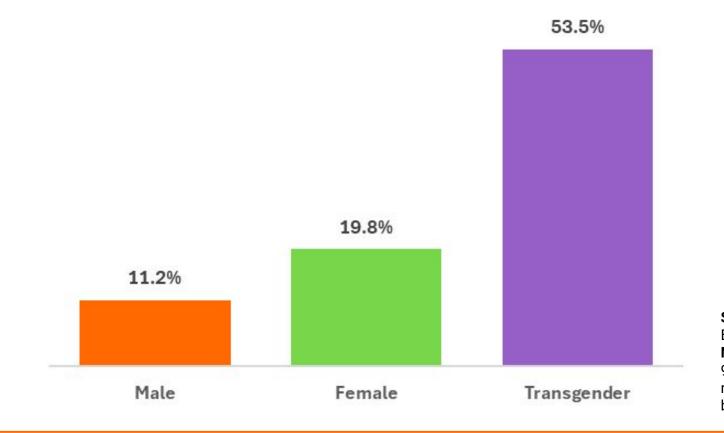
*Most recent year finalized data is available

Source: CDPH



Disparities by gender identity

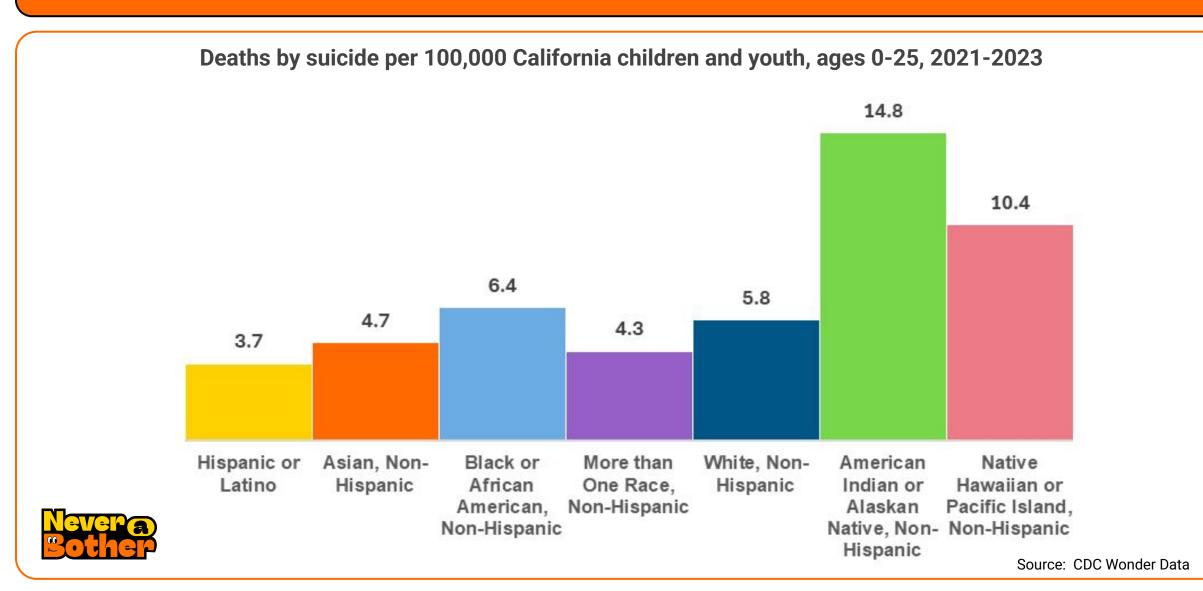
Percentage of California 9th- and 11th- grade students who seriously considered suicide during past 12 months, by gender identity, 2019-2021





Source: CHKS Core Module of Biennial Surveys, 2019-2021 Notes: Data come from 9th-and 11th- grade student responses that are weighted to be representative of the state.

Disparities by race and ethnicity





Transforming
the way
California
supports
children, youth
and families



Health Care Settings

- Expanding the behavioral health workforce
- Increasing access to behavioral health services
- Supporting non-specialist care providers

Educational Settings

- Bringing wellness into the classroom
- Nurturing a supportive campus culture
- Expanding access to school-linked care services

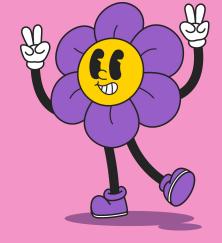
Digital Environment

- Bringing behavioral health services online
- Preparing for the nextgeneration of digital supports

Homes & Communities

- Enhancing community resilience
- Building a community-based workforce

California's Youth Suicide Prevention Campaign Goals





Suicide Prevention Framing

It's important to remember that **suicide** is **preventable**. Prevention starts long before someone begins to experience mental health symptoms that interfere with their daily activities.

What "Causes" Suicide?

- The causes of suicide are complex.
- Suicide is not caused by any one factor.
- Most people who experience risk factors do not die by suicide.



Increased Risk Factors

- History of depression and other mental illnesses.
- Job/financial loss
- Loss of relationships
- High conflict/violent relationships
- Social isolation
- Community violence
- Historical trauma
- Discrimination and racism
- Stigma associated with seeking help
- Easy access to lethal means



Decreased Protective Factors

- Effective coping and problem-solving skills
- Reasons for living (family, friends, etc.)
- Strong sense of cultural identity and community
- Support from partners, friends, and family
- Connectedness
- Access and availability of high quality, affirming, culturally responsive care
- Decreased access to lethal means



Campaign Goals



- 1. Increase awareness of suicide prevention and mental health resources, services, and supports.
- 2. Promote help-seeking behavior and other evidence-based prevention strategies.
- 3. Create a unique campaign that breaks through and genuinely reaches youth and fill a gap in youth suicide prevention efforts

Outcomes

- Increased knowledge and awareness (e.g. knowledge of suicide warning signs, crisis lines)
- 2. **Increased self-efficacy and beliefs** (e.g. trust in existing support networks, trusting instincts to support a friend, belief that they deserve help)
- 3. **Increased help-seeking behaviors** (e.g. reaching out for help for themselves and/or a friend).



Campaign Priority Audiences









Youth up to age 25, with a special focus on Hispanic/Latinx, Native American, Tribal and Indigenous, Black/African American youth, and their friends/allies. In addition, intersecting populations of youth who identify as 2SLGBTQIA+, youth with mental health and/or substance use challenges, and/or youth impacted by the foster care system.

Year 1 Focus (launched in March 2024): Youth 14–25 and their friends/allies. Focused on:

- Youth in distress
- Youth at risk for suicide
- Their friends and peers

Year 2 Focus: All youth, inclusive of youth 14 and younger, reached through their parents and caregivers.

Caregivers can include, but are not limited to, grandparents, aunts/uncles, older siblings, foster parents.

Languages: English, Spanish

Co-Creation Approach

The campaign combines traditional and digital media efforts with youth-serving community-based organizations and Tribal entities to create a campaign that is:

- Co-created by youth, for youth, and their allies (peers, caregivers, educators)
- Amplified by trusted messengers in the community
- Paired with youth-led, evidence-informed youth suicide prevention activities that build upon campaign messages



Core campaign partners



California Department of Public Health, overseeing the overall youth suicide prevention media campaign and outreach efforts.



Civilian, leading media co-creation efforts, creative development, campaign roll-out, technical assistance and more to partners.



Your Social Marketer, Inc. supporting technical assistance and suicide prevention best practices.



Youth Creating Change, supporting youth engagement and co-creation efforts.

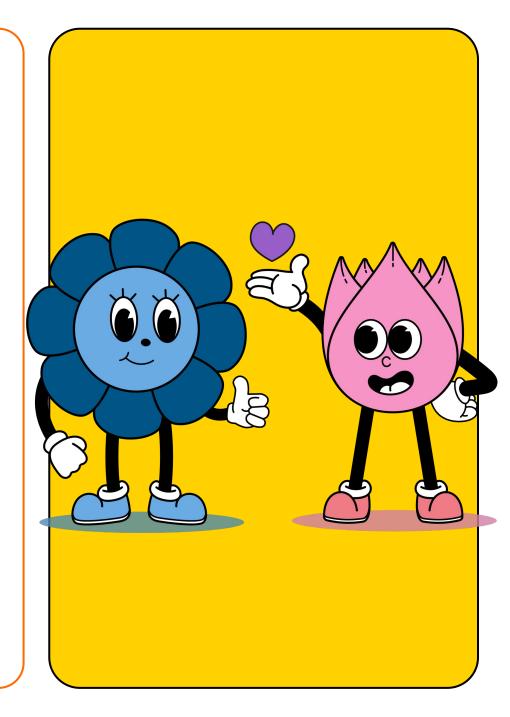


The Center at Sierra Health Foundation, providing administrative oversight for 33 youth-serving CBOs and Tribal entity grantees.

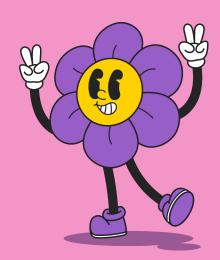


University of California, Los Angeles, evaluating the overall impact of the project to help identify promising practices and replicable efforts.





Research and Strategy





Research and development process

Baseline survey

Knowledge, awareness, and behavior survey among priority counties with UCLA

Listening

In-person and virtual statewide listening sessions; assembling Youth Advisory Board

Co-Creation

Co-creation sessions statewide with youth, CBOs, and families

Concepting & Testing

Campaign concept and messaging development based on co-creation

Refinement

Continuous
refinement with
advisory boards,
partners, and
in-person
co-creation sessions

Recall survey and evaluation launching in Spring 2025



Campaign development timeline

Spring 2023

Landscape scan of other campaigns, and extensive evidence base and literature review

Summer 2023

In-person and virtual statewide listening sessions; assembling Youth Advisory Board

Fall 2023

Youth virtual co-creation sessions statewide; creative concept testing; youth co-creation convening

Winter 2024

Campaign concept approvals and finalization with CA Governor's office

Spring 2024

Campaign Launches in Auburn, California, with Sierra Native Alliance on March 27

Summer 2024

Youth co-Creation convening and back-to-school activations

Fall 2024

Launch of caregiver component for September Suicide Prevention Awareness; influencer activation

Spring 2025

Launch of Coachella partnership, influencer activation, and May is Mental Health Matters activation



Campaign Youth Advisory Board



Xamara
Carillo
She/Her
17 yrs old

San Mateo County



Sarah Everett She/Her 15 yrs old

Riverside County



Angela
Soto-Cerros
They/Them
22 yrs old

Monterey County



Shailen
Dawkins
He/Him
22 yrs old

Los Angeles County



Selina Mendez She/Her 18 yrs old

Alameda County



Listening sessions across the state

120+ youth | 5 in-person and virtual listening sessions

Youth Engaged: Young people across California with focus on 2SLGBTQIA+, Black, Latinx, AAPI and American Indian/Indigenous youth.

Goal: Provide input on campaign design; messaging; barriers to help-seeking; visual elements and considerations; and feedback on existing campaigns.











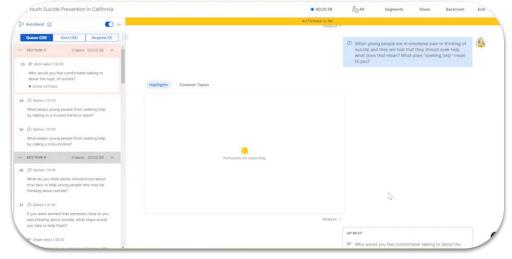


Youth co-creation sessions

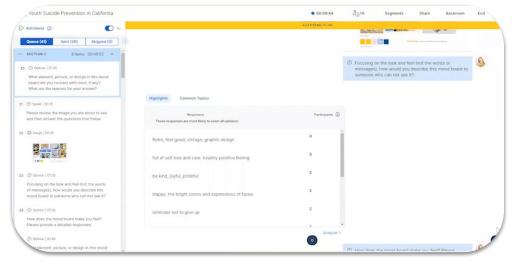
5 sessions | 170+ youth + | 20-50 youth per session

Youth Engaged: Black, Latinx, American Indian/Indigenous, child-welfare involved, and 2SLGBTQIA+ youth across California

Goal: Youth individually and anonymously interact with questions on suicide prevention knowledge and beliefs, and co-create campaign elements with messaging and design prompts, and finalize selection of campaign mood boards.



Condensed snippet of Session 3: 2SLGBTQIA+ Youth



Condensed snippet of Session 4: Diverse System Involved



Creative concept testing across the state

138 youth participants
recruited from CBO/Tribal
Partners with The Center at
Sierra Health Foundation

5 sessions: 1 specific to Spanish-speaking youth, and 1 specific to American Indian/Alaskan Native youth

Age ranges: 15–25 years

43% self-identified as **2S/LGBTQIA+**

12% with current/former child welfare involvement

69% indicated experience with mental health challenges

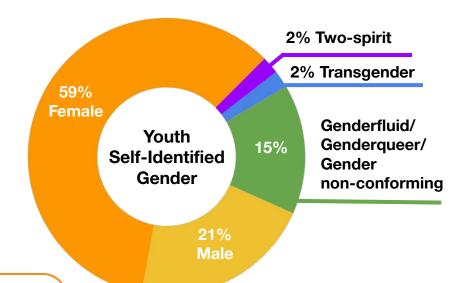
10% from Superior CA counties (Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, Modoc, Nevada, Shasta, Siskiyou, Tehama or Trinity)

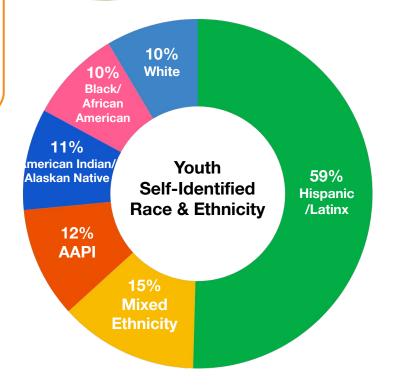
10% from Bay Area counties

30% from Central CA counties

(Alpine, Amador, Calaveras, El Dorado, Fresno, Inyo, Kings, Madera, Mariposa, Merced, Mono, Placer, Plumas, Sacramento, San Joaquin, Santa Cruz, Sierra, Stanislaus, Sutter, Tulare, Tuolumne, Yolo, or Yuma)

50% from Southern CA counties (Imperial, Kern, Orange, Los Angeles, Riverside, San Bernardino, San Diego, San Luis Obispo, Santa Barbara, or Ventura)







Sample of CBOs and Tribal partners engaged

Nearly 400 youth engaged between **May and August** 2024













Northern California Indian

WO FEATHERS Native American Family Services

Council













In-person youth co-created content for campaign



Make some art!



Fill out a conversation starter with a talk bubble



Reel Stories...

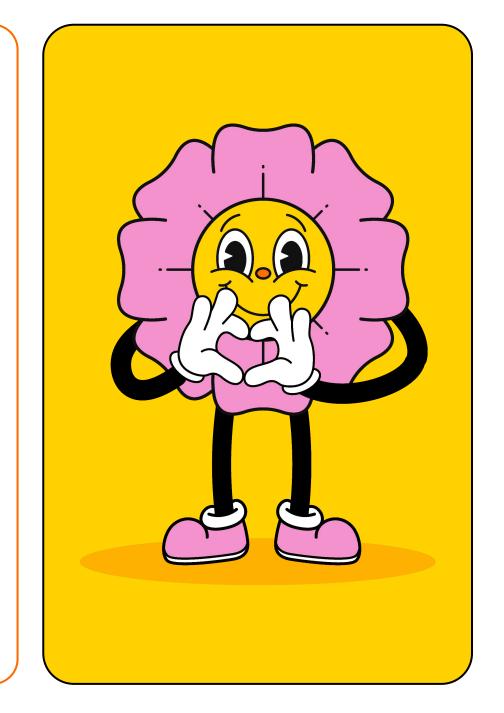






What we heard...

Validation + Trust + Safety





Barriers to breakthrough for behavior change

FEELINGS OF UNWORTHINESS Do not want to be a burden to others. Not feeling their feelings are worthy of support, others have it worse, don't want to add a burden to family member.		LACK OF KNOWLEDGE Warning signs, what exactly should be said and done to help a friend, what are all resources/options available for young person experiencing suicidal ideation; what happens when you seek help.
STIGMA AND SHAME Stigma from their respective community/family/culture of identity around mental illness, suicide, and obtaining support.	G	CONCERNS OVER CONFIDENTIALITY AND DISTRUST Worries of parents finding out, trust and confidentiality being broken, general distrust of crisis/support lines, who staffs them, and how they can <i>really</i> help.
FEAR Fear of judgment and reactions from others, not being listened to or understood, fear of consequences and events set in motion when seeking help.		CONSEQUENCES OF SEEKING HELP Potential parental or police involvement, fear of being "sent to a mental institution" or removed from school or home.



Overall campaign strategy











Validate

Validate a young person's distress in the context of their families, culture, and communities, and address internalized stigma with clear messages that let them know their feelings and struggles matter and are worth seeking help for.

Appeal

Appeal to youth's own agency and provide them with the "how to" of supporting themselves and a friend.

Offer

Offer multiple pathways to seek and receive help before, during, and after a crisis, including warm and crisis lines, chat and text options, and other mental health supports.

Build Trust

Build trust by providing specific and honest information about what happens when a young person reaches out for help, "the full story"; provide reasons to believe things will get better.

Share Stories

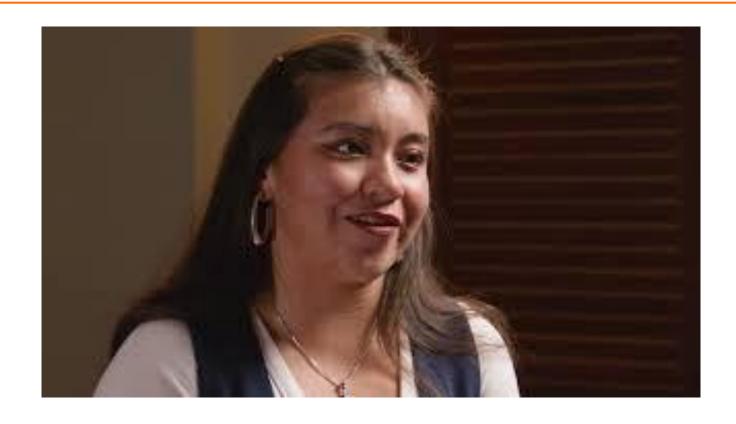
Share positive and genuine stories of young people from similar backgrounds being helped while connecting with crisis and other support resources.

Informed by: Safe and Effective Messaging Guidelines

Co-Creation with Youth

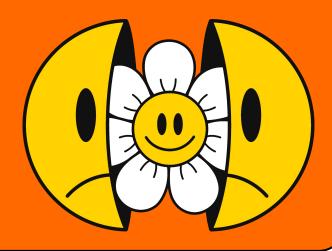
Suicide Prevention and Crisis Models and Best Practices

Youth voice and co-creation in our campaign



Available for viewing <u>here</u> on our <u>Never a Bother YouTube channel.</u>

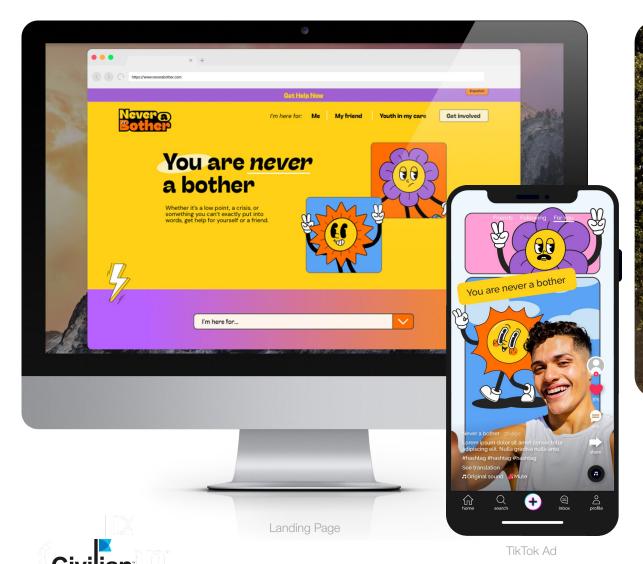
Campaign Concept







Never a Bother – overview





Key Feelings: Welcoming, Idiosyncratic, Motivating

"It makes me feel like I'm not the only one and I"m not a bother. "

> "It makes me feel like more people understand what it's like to feel suicidal "

"I like this concept bo young people feel like their feelings don't matter since they tend to get gaslighted by adult allies. They feel like they're a bother."



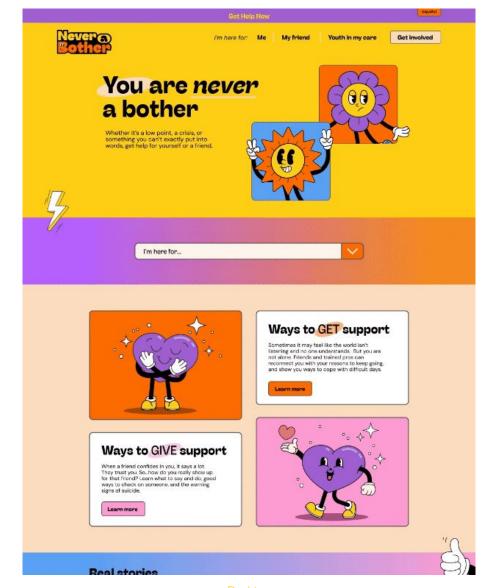
- Validation and a sense of community are needed. Youth resonated with concepts that felt authentic to their own experience of not wanting to be a burden and not feeling seen or heard by their parents. Youth liked messaging conveying sense of belonging and collective community ("Let's get better together")
- Youth want visual maximalism and message minimalism. Words and phrases were secondary to imagery for attention and eliciting positive responses.
- Illustrations are welcoming, motivational, and make tough topics and complex feelings approachable to youth across demographics. Findings showed that using images of real people was not required to capture their attention and can be polarizing. The graphics and characters put words to tough topics, questions, and conversations and helped youth open up.

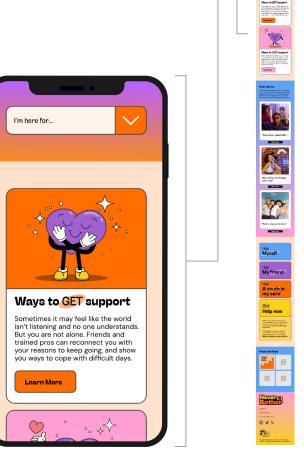












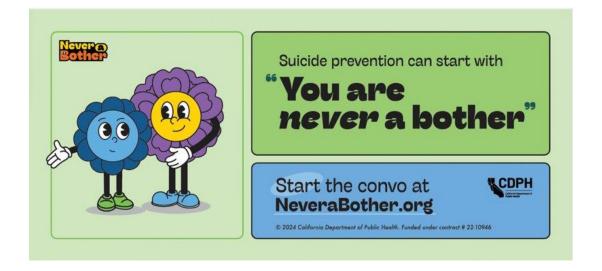




Campaign billboards





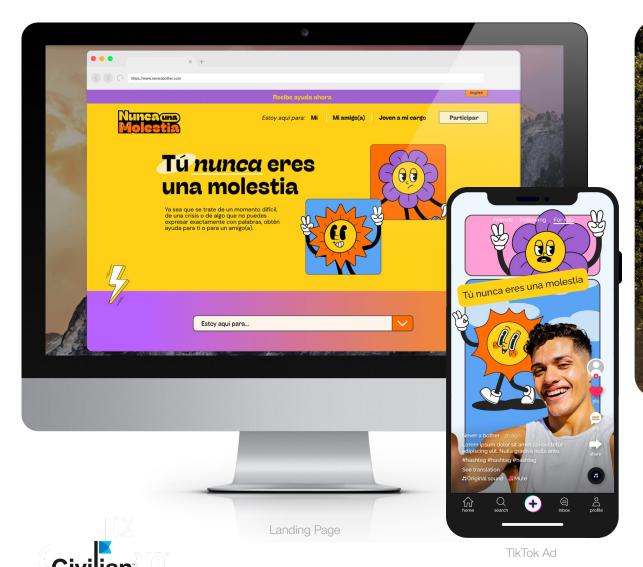








Never a Bother - Spanish-language assets

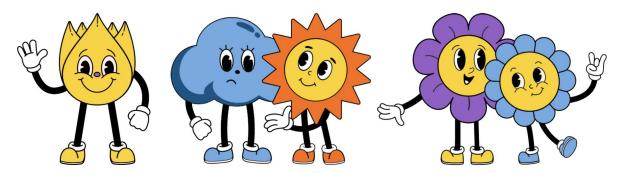


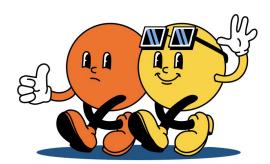


Key Feelings: Welcoming, Idiosyncratic, Motivating

Design assets

Character examples









Text treatments



You are never a bother

You are never a bother

Let's get better together





Never a Bother - TV commercials







Additional campaign video content examples

What happens when you call 988?



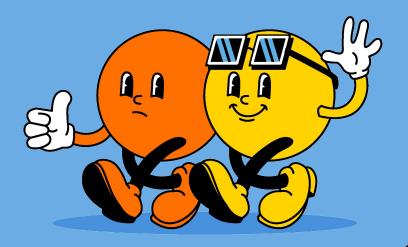
No, you're never a bother.





Campaign Launch, Earned Media, and Outreach





Campaign Launch with Sierra Native Alliance







Earned media by elevating youth as spokespeople

California launches new youth suicide prevention campaign













Updated: 10:48 AM PDT Ap

























(California Department of Public Health)

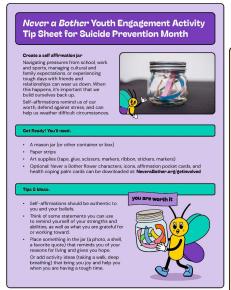
By Michael J. Fitzgerald

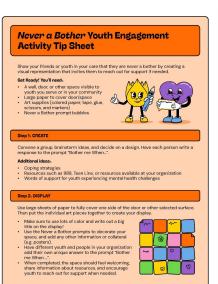
The California Department of Public Health in late March launched a new youth suicide prevention campaign called "Never a Bother" to increase awareness, support and resources among California's youth. In preparation for the launch, more than 400 young Californians and a youth advisory board helped to guide the campaign's direction.

Youth and young adult materials

Posters

Activity Tip Sheets







You are never a both

Whether you're going through a low point, a crisis, or something you can't put into words, you deserve real caring non-judgmental support.

Maybe it's a trusted friend. Or a counselor. They're just a text or call away — they can help you find your "why" to keep going.

And they want you to know you're never a bother.

Let's get better together.

Get help for yourself or a friend at NeveraBother

2024 California Department of Public Health. Funded under contract # 22-10946

Talk to *someone* who can *help*

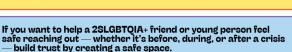
2SLGBTQIA+ and having a tough time...or thoughts of suicide?
Trained counselors and peers can relate, and help you get through it. Free and confidential.

The Trevor Project Call 1-866-488-7386 Text START to 678-678

Text START to 678-678 Chat at chat.trvr.org Open 24/7

Trans Lifeline Call 877-565-8860

Mon-Fri 10 AM-6 PM PT translifeline.org Will not call emergency services without your consent.



- Introduce yourself with your name + pronouns. Always ask for theirs. Don't assume.
- State publicly that you're 2SLGBTQ+ friendly/affirming, read up on queer liberation, amplify Pride through stickers, clothing, art, etc.
- Respect that they might not want to answer all your questions.
- Understand what groups they are and aren't out to.
 Maintain confidentiality (+ let them know you will!)
- If you're an organization, make sure you have diverse staff to help young people feel comfortable reaching out.

For more ways to help yourself or a friend, visit NeveraBother.org



* 2SLGBTQIA+ stands for Two-Spirit, Lesbian, Gay, Bisexual, Transgender, Queer and/or Questioning, Intereex, Asexual, plus other identities. We put 28 at the beginning too recognize Two-Spirit Native people, the first queer community of North America.



Youth and young adult materials

Social Posts

Get Help Now



Call or text 988 to speak with a trained counselor who will listen without judgment and provide support 24/7.

Speak with a trained teen listener who understands what it's like to be a teen. Call 1-800-852-8336 (6 PM-10 PM PT) **Text TEEN to 839863** (6 PM-9 PM PT)



How to help a friend

If you're worried that a friend may be thinking about suicide, you need to take action.

- Have a conversation
- · Reassure, comfort. validate and support
- Connect to further support



Let's get

better together.

Visit NeveraBother.org for resources that can help you and your friend.



Palm Cards

Si te preocupa un amigo, llama o envía un mensaje de texto al 988 para comunicarte con la línea de suicidio y crisis o comunicate con un familiar, maestro, mentor o conseiero de confianza. Está bien romper la confianza de un amigo si te preocupa que pueda

Llama a la línea adolescente al 1-800-852-8336 (de 6 PM a 10 PM PST) o envía un mensaje de texto con la palabra TEEN al 839863

Estos servicios son 100% gratuitos, confidenciales y libres de juicios.

- · Te conectarán con profesionales capacitados de atención
- · Te escucharán v te entenderán
- · Te harán algunas preguntas sobre ti
- (¡pero responder es opcional!) · Recibirás apovo v rec

Visita NeveraBother.ors sobre qué sucede cuar

© 2024 California Departmen

- · Te obligarán a que proporciones informa que no quieres dar
- Te juzgarán por tus sentimientos



Getting help

Asegúrate de que tus amigos sepan

que *nunca* son una molestia.

Remember, you are never a bother.

Sometimes it feels like the world isn't listening and no one understands. But you're not alone - friends and trained pros can help. They can reconnect you with your reasons to keep going.

If you or a friend are having thoughts of suicide, get

Call or text the Suicide and Crisis Lifeline at 988, 24 hours a day, 7 days a week.

Call Teen Line at 1-800-852-8336 (6 PM-10 PM PT) or text TEEN to 839863 (6 PM-9 PM PT).

- · Be connected to caring trained pros
- · Be heard and understood
- · Be asked some questions about yourself (but answering is optional!)
- · Receive support and resources

You will not:

- Be required to provide information you don't want to
- Be judged for your feelings

You can also reach out to a trusted friend, family member,

Coping skills

Coping is how we draw on the inner strength that keeps us going, even when we might feel like giving up. Healing isn't a straight line — there will be ups and downs. So, you may have to try out a few coping strategies before you find something that clicks.

Here are some ideas:

Ground yourself. Take a

deep breath and name

- 5 things you can see around you; 4 you can touch,
- 3 you can hear.
- 2 you can smell; and
- 1 you can taste



Breathe: The 4-7-8 breathing technique can help with stress and even sleep. Breathe in for 4 seconds, hold for 7, breathe out for 8. Repeat!

Express vourself and your feelings. Draw, journal, reach out to a friend and more

For more resources and info, visit NeveraBother.org

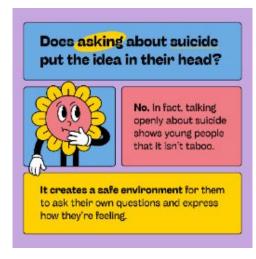


Parent and caregiver campaign materials











Social Media posts

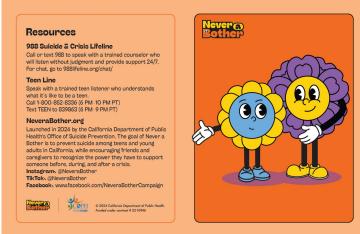
Posters

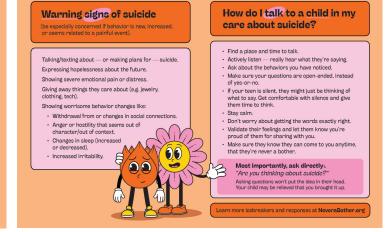


You're never a bother. I'm always here to listen and help — judgment free.



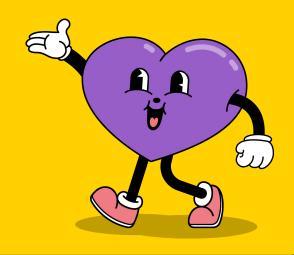
Pocket Card







Youth Co-Creation Highlights





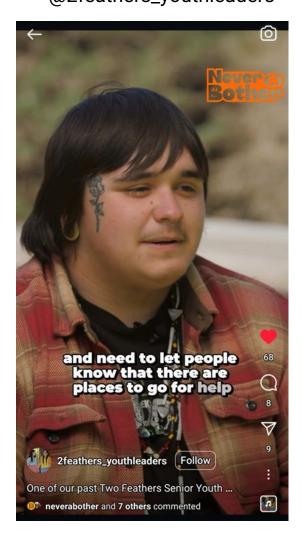
Statewide youth convenings — 2023 and 2024





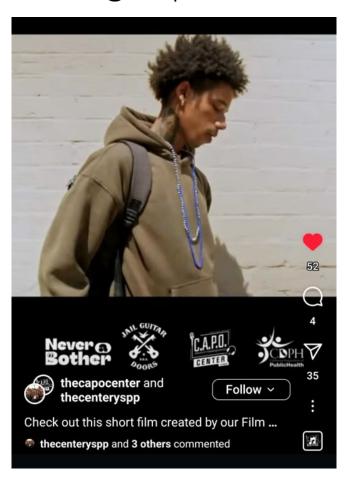
Two Feathers Native American Family Services

@2feathers_youthleaders



Jail Guitar Doors

@thecapocenter



Youth Revolutionary Front

@___yrf___



Youth-created content: "What I Wish My Parents Knew..."





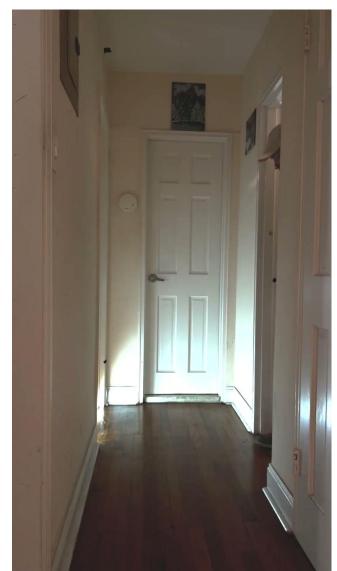
Youth-created content: "Of Course You Can Bother Me"





Youth Created TikTok from San Diego Youth Services

User-generated content for Instagram, TikTok, and **Youtube Shorts**



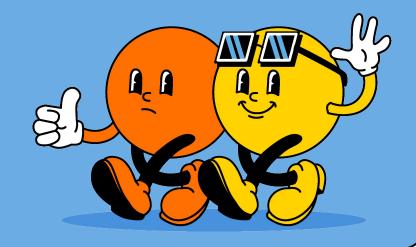








Influencer Partnership

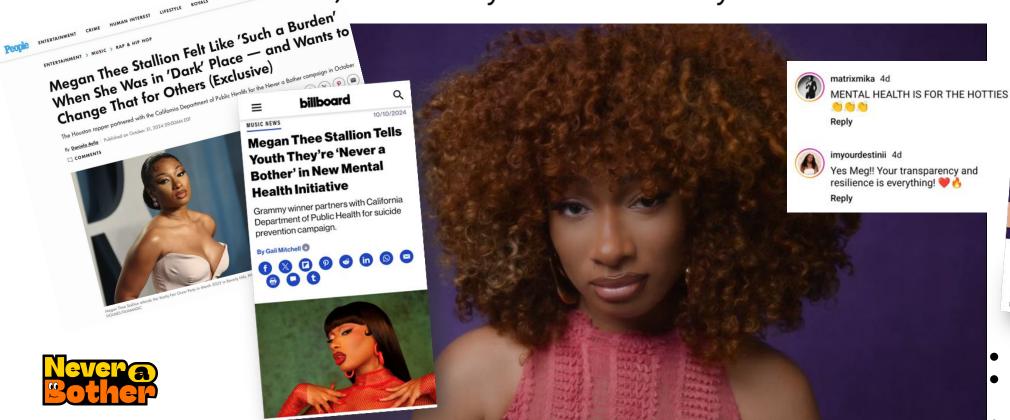




Partnership with Grammy-award winning musician, philanthropist, and entrepreneur Megan Thee Stallion

Megan has become a leading mental health advocate with her mental health hub, honest lyrics, and advocacy work.

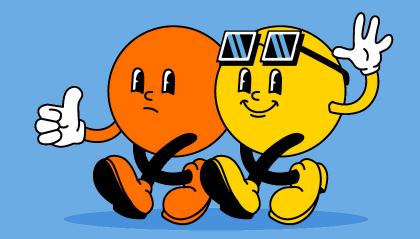




- 6.6 mill+ impressions
- 108% increase in page views website
 - 26 News Outlet Coverage

Never a Bother Impact





How has Never a Bother been doing?

725 million impressions since launch

"I came across never a bother and I love the message you guys try to send out about mental health. I was wondering if you guys have any opportunities for volunteer work?" "I've run across your ad on Instagram and I love this campaign. I love the message of never a bother. It's hard to reach out because you feel nobody cares or that your problems are insignificant compared to the world's issues. I want to help. I want to be the person I needed in my life."



How has Never a Bother been doing?

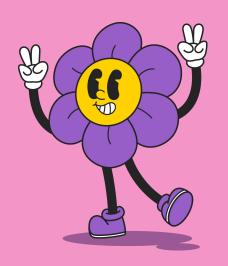
500+ Never a Bother physical toolkits distributed statewide; hundreds of direct messages and emails to info@neverabother.org with people wanting to get involved and spread the word!

"I love this campaign and how impactful it is. Aside from sharing the campaign is there anything I can volunteer to help with like behind the scenes, files, communication, or anything like that?"

"Hello, I've just seen your ad on YouTube & after checking your website out I had to reach out. Your approach visually is so very comforting & welcoming so shout out, BIG SHOUT OUT TO ALL THE CREATORS! I wish my parents would have known how anxious they made me growing up & how uncomfortable I was in my own skin because of the words they chose to use."





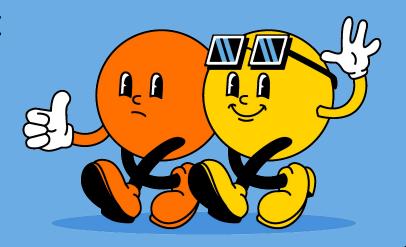




- Instagram: @NeveraBother
- TikTok: @NeveraBother
- Facebook: Never a Bother
- Youtube: @NeveraBotherCampaign
- Spotify: Never a Bother playlist







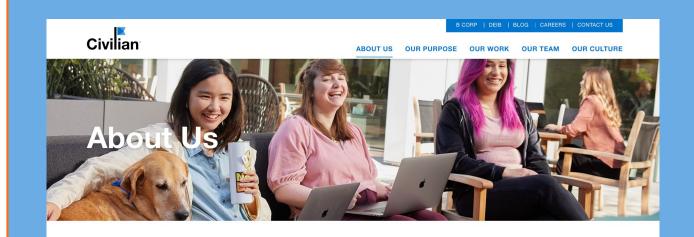
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We're marketers for good.

Our Purpose



Questions?

Please post your question in the chat!

